

NÉSTOR BUSTAMANTE

GLOBAL AI STRATEGY & OPERATIONS LEADER

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PROFESSIONAL PROFILE

AI and technology operations leader with over 21 years of international experience across Europe, Asia and the Americas. Currently serving as Global Head of Operations within Springer Nature's AI organization, responsible for translating AI strategy into operational capabilities, governance, infrastructure coordination and responsible adoption. Combines a background in computer science with extensive experience in technology leadership, organizational transformation, entrepreneurship and cross-functional management.

LEADERSHIP EXPERTISE

Enterprise AI strategy & operations • AI governance & responsible adoption • Portfolio leadership
Cross-functional alignment • International leadership • Operating models & technology transformation

PROFESSIONAL EXPERIENCE

Global Head of Operations, AI Department | Springer Nature · Berlin *Aug 2025 - Present*

- Lead AI operations, translating organizational strategy into governance processes, infrastructure coordination and operational delivery.
- Coordinate activities across technology, product, operations and governance teams to support responsible AI implementation and adoption.
- Equip senior leadership with operational insight and support organization-wide communication on AI policy, risks and usage.

Global Manager AI | Springer Nature · Berlin *Sep 2023 - Jul 2025*

- Supported the implementation of Springer Nature's global AI strategy, developing governance and innovation frameworks to enable responsible adoption and compliance with organizational policies.
- Represented the organization in industry and academic discussions on AI, scientific publishing and the balance between innovation and governance.

Senior Lean Agile Portfolio Manager | Springer Nature · Berlin *Jan 2020 - Aug 2023*

- Aligned business and technology priorities across portfolios, standardizing delivery processes and tools to improve transparency and coordination.

Agile Enterprise Lean Portfolio Manager | Deposit Solutions (now Raisin) · Hamburg *Jun - Dec 2019*

- Coordinated multiple software development teams through technology and cultural transformation, introducing portfolio and delivery practices.

General Manager & Lead Coach | Lean Task Force · Shanghai *Feb - Jun 2019*

- Led technology-management consulting engagements focused on delivery effectiveness, Lean/Agile operating practices and organizational change.

Lead Consultant | Siemens · Shanghai *Feb 2016 - Jan 2019*

- Advised researchers, engineers and business-unit leaders on product development and transformation in IoT, data, machine learning and mobility environments.
- Supported transitions to Lean, Agile, SAFe and DevOps practices; received Siemens Employee of the Quarter recognition (2016).

Founder & General Manager | Lean Task Force · Shanghai *Jul 2015 - Feb 2016*

- Founded a consultancy supporting technology teams with management, product delivery and organizational improvement.

Project Management Director | EF Education First · Shanghai *Jan - Jun 2015*

- Coordinated work across 100+ professionals in UX, design, publishing, engineering and product management for educational product development.

Development Manager | TNC · Shanghai *Jul 2014 - Jan 2015*

- Coordinated multicultural, distributed teams developing and supporting web systems for European operations.

Technology Consultant | Happymmer (Intel-incubated venture) · Córdoba *Nov 2013 - Apr 2014*

- Coordinated design, implementation and testing for a commercial Android application with distributed colleagues in India and Brazil.

Founder & Instructor | Google Developer Group · Córdoba *Nov 2011 - Jul 2014*

- Organized Android bootcamps and developer events, teaching mobile development using practical example applications.
- Presented a Google Maps API walkthrough at Google I/O Extended 2013 at FaMAF.

Founder & Partner | LVK Labs · Córdoba *Mar 2009 - Jul 2014*

- Co-founded a technology venture delivering mobile products, including a game with 350,000+ downloads in 200+ countries and an early Argentinian Google Glass application, OkMapIt.

Technical Leader | HP (American Airlines account) · Argentina & US *Sep 2007 - Nov 2013*

- Led technical delivery and modernization initiatives for the American Airlines account, including the transformation of AA.com and support for the successful CMMI maturity-level appraisals (Levels 3–5).

Researcher & Developer | Senda / INRIA · Paris *Feb - Aug 2007*

- Designed and optimized a geographic routing prototype for the Paris region, applying GIS, graph algorithms and efficient data processing.

Researcher & Developer | Vates · Córdoba *May 2005 - Feb 2007*

- Developed industrial printing software using spectrophotometric analysis and color-model conversion (including RGB and CMYK) and implemented desktop printing utilities and modules for Mac OS X using C and Objective-C.

SELECTED SPEAKING & TEACHING

AI Challenges & Opportunities - INCAE Business School program at ESMT Berlin (2026)

AI in Biomedical Sciences - University of Marburg (2025) • AI, Language & Culture - University of Bern (2025)

AI & Academic Publishing - TU Dresden (2025) • AI & Academic Publishing - BESSY II in Berlin (2024)

AI & Academic Publishing - Science Annual Symposium hosted by the Argentinian Embassy in Berlin (2024)

TEDx Talk - Fuxing Park, Shanghai (2019)

EDUCATION

BSc, Computer Science — Universidad Nacional de Córdoba, FaMAF, Argentina (2006)

LEADERSHIP DEVELOPMENT & CERTIFICATIONS

Springer Nature Experienced Leader Pathway / Blanchard (2025)

SAFe Program Consultant • Certified Scrum Master • Certified Product Owner

COMMUNITY LEADERSHIP

Association of Argentinians in China (AdeACh)

Member *May 2017 - Present* | *VP* *Jul 2019 - Jul 2021* | *Director of Operations* *Jul 2021 - Present*

Network of Argentinian Scientists in Germany (RCAA)

Board Member *Jan 2026 - Present*

Toastmasters

Former leader, mentor and speaker *Jan 2017 - Mar 2026*

LANGUAGES

Spanish: Native | English: C1 | French: B2 | German: A2